



Sandra's Nursing Services L.L.C.

11712 Doxdam Terrace
Germantown, MD. 20876
Office Phone: 301-212-7106
Fax: 301-212-7108
EMAIL:ROUSERN@VERIZON.NET

Dear Participant,

Welcome to Sandra's Nursing Services, L.L.C.'s Community First Choice (CFC)/Community Options Waiver (CO)/Community Personal Assistance Services (CPAS) Program! We are a licensed residential services agency that provides community based services to people throughout the Maryland area. We are excited to provide you with quality service and we are here to help you in every possible way we can.

It is important to us for you to know who will be working with you and/or your family member from our agency, and who you can contact regarding any questions, comments, or concerns that you may have. Please review the information below:

Your assigned Nurse (RN): _____ Contact Number: _____

Your assigned aide(s): _____

If you have any issues regarding staffing please contact our main line at 301-212-7106 twenty-four hours a day, seven days a week. Examples of staffing issues may be, aide not reporting at the scheduled time, or not reporting on the scheduled day(s), or problems with an aide or Nurse, etc.

If you have any questions regarding our services, please feel free to contact Sandra Rouse, RN at (240) 793-2511, and she will gladly respond to any questions you may have. We look forward to meeting and working with you.

Sincerely,

Sandra Rouse, RN, BSN
President/Owner
Sandra's Nursing Services, L.L.C.